

Onboarding Session	Wednesday 5th February 10am to 11am		
Module	Training Dates	Practice Village Dates	Group Coaching Dates
Session Timings	2 Hours	2 Hours	1 Hour
Module 1 - Introduction	Tuesday 18th Feb - 2pm	Wednesday 12th February - Giving & Receiving Feedback - 10am -12pm	Friday 28th February - 10am
Module 2 - Evolved Communication	Tuesday 4th March - 10am	Wednesday 12th March - Communication - 10am - 12pm	Wednesday 19th Mar - 10am
Module 3 - Benchmarking	Tuesday 1st April - 2pm	Wednesday 26th March - Distortions - 10am - 12pm	Tuesday 15th April - 2pm
Module 4 - Authenticity & Rapport	Wednesday 4th June - 10am	Tuesday 8th April - Setting Frames - 2pm to 4pm	Wednesday 18th June - 10am
Module 5 - Listening & Supporting	Wednesday 2nd July - 10am	Tuesday 29th April - Benchmarking - 2pm - 4pm	Tuesday 15th July - 10am
Module 6 - Questions & Meta-Questions	Tuesday 12th August - 10am	Wednesday 11th June - Rapport - 10am -12pm	Tuesday 26th August - 2pm
Module 7 - Facilitating & Influencing Change	Tuesday 2nd Sept - 10am	Tuesday 24th June - Delegation - 2pm - 4pm	Tuesday 16th Sept - 2pm
Module 8 - Turn your Knowledge into Wisdom	Tuesday 7th October - 10am	Tuesday 8th July - Listening - 2pm - 4pm	Tuesday 21st October - 10am
		Tuesday 22nd July - Performance Management - 2pm - 4pm	
		Wednesday 6th August - Supporting - 10am - 12pm	
		Wednesday 27th August - Negotiating - 10am - 12pm	
		Wednesday 3rd September - Managing Up - 10am - 12pm	
		Wednesday 17th September - Having Tough Conv - 10am -12pm	
		Wednesday 1st October - Questioning - 10am - 12pm	
		Tuesday 14th October - Facilitating Change - 2pm - 4pm	
Graduation	Wednesday 5th November - 10am to 11.30am		

<p>Training Dates</p>	<p>These dates are for your LIVE training sessions. We do not offer pre-recorded content for this course. We will however be recording the LIVE training sessions and making it available to you for your reference. We want you to engage in these training sessions to make them relevant to you, your situations, and your desired outcomes from this training.</p>
<p>Practice Village Dates</p>	<p>These practice village sessions are structured and are set up to support you to practice and become proficient in many of the skills within this course. Each session will provide enough time for...</p> <ul style="list-style-type: none"> • 2 x Practitioners • 2 x Volunteers • 2 x Benchmarkers <p>We recommend that you attend these practice sessions whether you are the one practicing or not, as you will be able to assist in the practice and grow your own skills in these areas through benchmarking and observation. At the beginning of your course you will have the opportunity to SIGN UP for the skills that interest you in developing. Each participant must register and participate in at least 2 of EACH practice village roles (6 in total) throughout this course to graduate.</p>
<p>Group Coaching Dates</p>	<p>Each participant needs to complete SIX group coaching sessions over the duration of the 8-module course. You are welcome to attend all 8 sessions if you wish, and we recommend that you do for added value and learning. No matter what the topic, it is often very relevant to all attendees.</p>